* **Sending SMS results – when a patient is tested at our services**

We will ask you to update your contact preferences when you book an appointment or visit the service. This is to understand how you wish to be contacted about your results. If you need to update your contact preferences or opt out of receiving SMS messages, please contact your local service. Some of our services have a dedicated results line for you to contact to obtain your results. If this service is available in your area, details will be provided when you take your test. If you choose to be informed by SMS text, you will receive one of the SMS messages below depending on your results.

**Chlamydia/Gonorrhoea**

Your test for \*\*\*\* is positive and requires treatment, please call 0300 \*\*\* \*\*\*\* to speak to a member of the team. We advise you to avoid sexual contact and visit [www.thesexualhealthhub.co.uk/stis/telling-your-partner-you-have-an-sti/](https://www.thesexualhealthhub.co.uk/stis/telling-your-partner-you-have-an-sti/)

**Chlamydia and GC**

*Your test for Chlamydia and Gonorrhoea is positive and you need treatment, please call 0300 \*\*\* \*\*\*\* to speak to a member of the team. We advise you to avoid sexual contact* and visit [www.thesexualhealthhub.co.uk/stis/telling-your-partner-you-have-an-sti/](https://www.thesexualhealthhub.co.uk/stis/telling-your-partner-you-have-an-sti/)

**Thrush**

Your recent test showed Thrush (Candida) - please visit [www.thesexualhealthhub.co.uk/stis/other-infections/thrush/](https://www.thesexualhealthhub.co.uk/stis/other-infections/thrush/) If you have symptoms call 0300 \*\*\* \*\*\*\* for advice or an appointment. Treatment is also available to buy from pharmacies.

**Bacterial vaginosis**

Your recent test showed Bacterial Vaginosis - please visit [www.thesexualhealthhub.co.uk/stis/other-infections/bacterial-vaginosis/](https://www.thesexualhealthhub.co.uk/stis/other-infections/bacterial-vaginosis/) If you have symptoms call 0300 \*\*\* \*\*\*\* for advice or an appointment. Treatment is also available to buy from pharmacies.

**Herpes type 1**

Your recent test confirms the presence of Herpes Simplex Virus Type 1. For more information visit [www.thesexualhealthhub.co.uk/stis/types-of-stis/genital-herpes/](https://www.thesexualhealthhub.co.uk/stis/types-of-stis/genital-herpes/) or call 0300 \*\*\* \*\*\*\* for advice or to make an appointment.

**Herpes type 2**

Your recent test confirms the presence of Herpes Simplex Virus Type 2. For more information visit [www.thesexualhealthhub.co.uk/stis/types-of-stis/genital-herpes/](https://www.thesexualhealthhub.co.uk/stis/types-of-stis/genital-herpes/) or call 0300 \*\*\* \*\*\*\* for advice or to make an appointment.

**All Bloods not processed**

We were unable to test your recent blood samples. If you would like to repeat these tests, please call 0300 \*\*\* \*\*\*\* to book an appointment. Your other tests were all negative.

**All tests not processed**

We were unable to process your recent tests. If you would like to repeat these tests, please call 0300 \*\*\* \*\*\*\* to book an appointment.

**Results available**

Your test results are now available, please call 0300 \*\*\* \*\*\*\* to speak to a member of the team.

**Negative**

Your recent in clinic test results are negative. If you require further information call 0300 \*\*\* \*\*\*\*

**CT Treated**

*Your recent Chlamydia test is positive. As you have already been treated, no further action is needed. However, if you have any queries please ring 0300 \*\*\* \*\*\*\*. Thank you.*

**GC Treated**

*Your recent Gonorrhoea test is positive. You have already been treated for this infection; however, we advise that you need to repeat your test(s) 2 weeks after treatment as discussed with the clinician. Any queries please ring 0300 \*\*\* \*\*\*\*. Thank you.*