**SMS messages for postal testing** **results**

When you order a postal kit on our website, we will send out your results via SMS text. If you do not wish to be contacted via SMS text, please visit your local service to have a test. If your contact details have changed following completion of your postal order, please contact your local service for support. If you complete a postal test, you will receive one of the SMS messages below depending on your results:

**Positive CT/GC**

Your postal test for \*\*\*\*\* is positive and requires treatment, please call us on 0300 \*\*\* \*\*\*\* we advise you to avoid sexual contact and visit [www.thesexualhealthhub.co.uk/stis/telling-your-partner-you-have-an-sti/](https://www.thesexualhealthhub.co.uk/stis/telling-your-partner-you-have-an-sti/)

**Chlamydia and GC**

*Your postal test Chlamydia and Gonorrhoea is positive and you need treatment, please call us on 0300 ……….. We advise you to avoid sexual contact* and visit [www.thesexualhealthhub.co.uk/stis/telling-your-partner-you-have-an-sti/](https://www.thesexualhealthhub.co.uk/stis/telling-your-partner-you-have-an-sti/)

**Results available**

Your postal results are available, please call 0300 330 1122 to speak to a member of the team.

**Negative Results**

“Your recent postal test results are Negative. Please contact the clinic on 0300 \*\*\* \*\*\*\* if you need more information.”

**Neg Swabs, bloods not returned**

Your recent postal test results are negative. Please note: we did not receive a blood sample with your tests. Please contact us on 0300 \*\*\* \*\*\*\* if you need any further information.